NORTH DAKOTA STATE LIBRARY

FLICKERTALE

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UNIVERSAL CLASS

The North Dakota State Library is pleased to announce our latest database subscription for public libraries. Beginning July 1, Universal Class will be available to our public libraries and their patrons. Universal Class contains over 500 self-paced courses on a wide variety of subjects. There are fun topics like cooking, baking, and digital photography; educational courses like algebra and English as a Second Language, and business related subjects such as customer relations and secretary 101. While enrolled in a class, students have the opportunity to interact with their instructor and classmates. Continuing Education Units are available and patrons can work with their employer to see if they'll accept the classes as professional development. We hope you will promote this to your patrons as it's a database that will benefit a wide spectrum of library users. Recorded Books may contact you to offer a webinar on Universal Class for your staff. Please let us know if you have any questions or concerns.

SUMMER READING CELEBRATION AT THE STATE CAPITOL

On June 12th, the North Dakota State Library and the North Dakota Heritage Center were filled with children gathered together to celebrate reading. The Bismarck Veterans Memorial Public Library and the Morton Mandan Public Library worked with the North Dakota State Library to coordinate this exciting event, which is held to encourage kids to participate in the summer reading program at their local libraries. It was a day full of fun and activities for children in Bismarck/Mandan and surrounding communities. Pictured below are the featured story time readers; thank you for your participation!

Chief Justice Gerald Wayne VandeWalle

First Lady Betsy Dalrymple

Lieutenant Governor Drew Wrigley

Attorney General Wayne Stenehjem

State Librarian Mary Soucie

Secretary of State Al Jaeger

News and Thoughts...

from State Librarian Mary J. Soucie

It's one of my favorite times of the year: Summer Reading Program. I loved the Summer Reading Program as a kid, as a teen, and as an adult. This year's theme, Every Hero Has a Story, presents so many fun opportunities for programs, displays, and just all around fun.

The Merriam-Webster dictionary definition of a hero is: "a person who is admired for great or brave acts or fine qualities; a person who is greatly admired; the chief character in a story, play, movie, etc." Heroes come in all shapes and sizes. Some obvious heroes are police officers, fire fighters, doctors, members of the military, peace leaders like Gandhi and Nelson Mandela, and religious leaders like Mother Theresa and Pope Francis.

I have several people I think of as heroes. I'm going to share with you two of my library heroes. My first hero is my mom. She is a hero to me as a person but she is also one of my library heroes. My mom was a reference librarian for 19 years. She worked at the library in my hometown, the Glenwood-Lynwood Public Library District. As a kid, I spent a lot of time at the library, which really had more to do with my love of books than with the fact that Mom worked there. In the "old building" and in the "new building," Mom's desk was out on the floor in the middle of the library. I would observe her helping people find the books and information they were looking for. I learned my customer service philosophy from watching my mom work with patrons: always greet people with a smile; ask how they are doing and what can you help them with; do everything in your power to fill their request; be friendly. Even when mom couldn't find the answer right away, patrons left happy because of the service she provided. My mom used to plan fun Summer Reading Programs for the adults. She would design the t-shirt in conjunction with the theme she developed and she would have prizes. My sisters and I could never win the big prizes, which used to frustrate us. That was another life lesson that I've carried with me: staff have their own SRP with separate prizes so they're not taking away from the patron's experience.

The day after Mom retired, she was appointed to fill a vacancy on the library board. She served two terms on the Board and was involved in the plans to build a new building. Mom read every single document thoroughly. She prepared for board meetings by reading the packet. At the Board meetings, Mom would ask questions. She fought for the things that she felt would serve patrons best in the new building, from big things like where the reference desk and director's office would be located, to little things like having chairs that short and tall people would be comfortable in. I learned what it means to be a good board member from watching Mom. These lessons served me well when I was elected to a library board and to a regional library system board.

My other library hero is my childhood Youth Services Librarian. "Miss Pam" had a passion for serving kids. She loved doing library programs and sharing new books with us. She invited kids to volunteer long before we had teen advisory boards. The Summer Reading Programs she planned were fun and engaging and I always looked forward to them. One of my favorite memories as a teenager was going with Pam to the Regional Library System one year to pick up the Summer Reading prizes and decorations. I thought that was the neatest thing; I still remember my wonder walking into the back door of the building and seeing all the bins full of books being delivered between libraries. I often smiled walking into that same building as an adult, remembering being there for the first time with Pam. The hardest interview I've ever had was for the Youth Services position at Riverdale Library, a position being vacated by Pam. Following in the footsteps of my mentor was humbling, scary, and exciting all rolled together. One of the greatest honors I've had was when Pam called me and asked me to be a reference for her.

I have always wanted to be a librarian. I get my love of librarianship from these two library heroes. My mom loved to write policies, a love we share. Mom and Pam loved to do programs and outreach, also a love we share. I feel very blessed to have had these two strong examples of what it means to be a librarian.

If you have a library hero, share your story on our Facebook page or Twitter feed or send me an email. I'd love to learn who your library heroes are.

ONLINE LIBRARY RESOURCE

Auto Repair Reference Center (ARRC)

Auto Repair Reference Center (ARRC) includes information on most domestic and imported vehicles from 1954 to the present. It contains wiring diagrams, drawings, videos, technical service bulletins, specifications, maintenance schedules, and a labor costs estimator. These can be printed and taken to the work site for convenient reference.

ARRC is a very user-friendly database. After you have selected the year of your vehicle from the main screen, choose the make and model. The Topics Menu displays a list of available repair options. The information is clear, concise, and informative.

The Auto IQ tab on the menu bar features videos designed as interactive learning tools. The videos and animated technical diagrams demonstrate the function and service requirements of vehicle systems. The Care & Repair Tips tab presents tips on fixing your vehicle and buying the right tools and parts for the repair job. The Troubleshooting tab opens a new window with troubleshooting tips for a variety of automotive topics.

The Auto Repair Reference Center database is made available to libraries and citizens in the state by funds provided through the North Dakota State Library by the North Dakota State Legislature. For more details, contact your local librarian or contact Steve at the North Dakota State Library: 1-800-472-2104 or saxtman@nd.gov

Summer SUMMIT

Coming August 2015

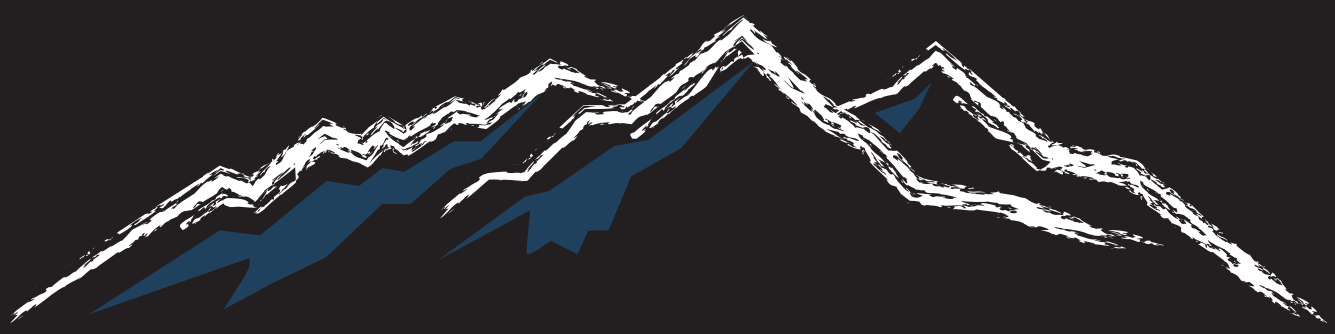
On Tap

This year's Summer Summit will feature a mixture of sessions and open discussions. Core topics will be Community Engagement and the Aspen Report, Community Partnerships, Open Records and Meetings Law, and Mastering Project Management with Trello.

Locations

August 5: Grand Forks
August 6: West Fargo
August 10: Jamestown
August 11: Bismarck
August 13: Minot

REGISTER



LIBRARIAN FOR THE DAY!
by Mary Soucie

The legislative session is over and therefore we were able to resume my "Librarian for the Day" visits. I was invited to the Minot Public Library in June. The first activity I participated in was to help with an afterschool program. I was able to read 3 books, all based on heroes to tie in with the Summer Reading theme. I loved "The Three Ninja Pigs"-- a fun take on the classic fairytale -- and "10 Rules for a Superhero." I also assisted at the puppet craft station -- kids made superhero puppets out of small paper lunchbags. What a fun way to spend an afternoon. The next morning, I presented a session on "Customer Service" for the staff of the Minot and Ward County Public Libraries. I love continuing education and was excited to do some staff development. Staff really participated in the discussion on the definition of good customer service and how to provide it. Following that, I met with Library Director Janet, whom I am mentoring as part of the NDLA Mentorship Program. I thoroughly enjoyed all of the different activities that I participated in at Minot.

The next week, I was invited to the Casselton Public Library. After receiving a warm welcome and tour of the library from Sheila, we sat down and got to work. Sheila had questions on weeding, strategic planning, and a variety of other topics. I love "talking shop" with other librarians. Sheila had a variety of tasks for me to help with also. I created decorations for the Summer Reading Program. Although a little tough to get started, the pom poms were fun to create and added a nice burst of color to the library. I also helped delete some audiobooks on cassette from the catalog, Sheila is making space for more audiobooks on CDs and DVDs. I had not used Library World before and found that it was fairly easy to use, at least for the function I was completing.

My favorite part of the "Librarian for the Day" program is getting out and seeing libraries. A close second is the visiting with the librarians and staff and learning about all the great things that are happening in our libraries across the state. If I continue to get invited to read stories to kids at our libraries, I will soon surpass the number of times I got to sub for storytime when I was a Library Director. One of the blessings of being the State Librarian in North Dakota is that I still get to be a librarian. Thank you to Janet and Paulette from Minot, Kerri from Ward County, Sheila from Casselton and the staff from Minot and Ward County libraries for welcoming me and allowing me the pleasure of doing everyday librarian "stuff."

Pictured below is State Librarian Mary Soucie participating in Librarian For The Day in Casselton, North Dakota!

"As I reflect back on our participation in the Librarian for a Day program I am finding myself filled with good energy, enthusiasm, and a desire to advance our library in a positive direction. Having Mary here to answer questions, discuss strategic planning, and visit about opportunities for our library was paramount for my library planning. It was also great having her hands-on help with our Story Time, creating our tissue paper super power decorations, and tackling our Continual Shelf Clean-Up Project by withdrawing our Casssette Audio Book collection. " --Sheila, Casselton Public Library Director

FREE TRAINING WEBINARS

These webinars are free, live, and interactive. You will connect to audio using a headset or speakers. If you do not have a microphone, you can use chat to ask questions. You can find more webinars and training opportunities on our Facebook page under the events tab! http://on.fb.me/1xOGaLB

Freegal Suite (NDSL)

REGISTER: http://bit.ly/1FFcbVd

Thursday, July 2, 2015, 2:00 – 3:00 PM CT

The Freegal (free and legal) suite includes: Freegal Music, Freegal Movies, Freading, and Rocket Languages. Each library card holder is limited to a certain number of downloads per week. Users must login with a recognized personal library card number and password. This webinar will navigate each module, present site features and content, and discuss logins, accounts, and apps.

Zinio (NDSL)

REGISTER: http://bit.ly/1Iz2pu7

Wednesday, July 8, 2015, 2:00 – 3:00 PM CT

Access over 100 popular full color e-magazines via any smart device. There are no holds, no checkout periods, and no limit to the number of magazines you can download. Learn how to connect, browse, create an account, get apps, and add magazines to your personal collection.

Beyond Book Sales: Practical Ideas for Raising Funds for Your Library (Web Junction)

REGISTER: http://bit.ly/1PoYzlC

Tuesday, June 23, 2015, 1:00-2:00 PM CT

Although book sales have been a standard library fundraiser, they take a lot of time and effort, with dwindling returns on investment in recent years. Whether considering new types of events or tried-and-true activities, you'll learn the "12 Must-Know Facts about Fundraising." Find out how to assess your library's capacity for fundraising, enlist the right volunteers, engage the community, and create a sustainable plan to boost your library's bottom line and raise visibility. With this strong foundation, libraries of any size can move into new directions to grow support for their libraries.

Crafting a Successful Adult Education Program for Small, Rural and Part-time Libraries (Web Junction)

REGISTER: http://bit.ly/1RZhFSo

Thursday, July 16, 2015, 1:00 – 2:30 PM CT

No matter how small a community you serve, your library can provide vital, successful adult education opportunities to patrons who lack a GED, or other high school equivalency. Join us to hear how the Shreve Memorial Library (LA) Adult Education Coordinator devised workable, affordable and manageable strategies to launch adult programs in small libraries. Learn about solutions and alternatives that can be adapted to any budget, workforce, workspace, and public need.

DISCLAIMER: The ND State Library highlights third-party webinars as a way to alert the library community to training opportunities. By doing so, we are not endorsing the content, nor promoting any specific product.

E-RATE: THE FUNDING COMMITMENT DECISION LETTER

by Al Peterson

For those participating in E-rate, you have either been through or are going through the Program Integrity Assurance review (PIA), submitting your answers to the reviewer's questions, and making the necessary changes/corrections to your Form 471. After the PIA review, you will receive your Funding Commitment Decision Letter (FCDL). After you receive your FCDL, you can start the preparations to begin receiving discounted services. You should discuss with your service provider(s) any details involved in the provision of services and invoicing for those services.

Once services have started, you should be ready to file the Federal Communication Commissions (FCC) Form 486. After you have received your FCDL and the delivery of your services has started, you file an FCC Form 486 to inform Universal Service Administration Company (USAC) that:

- Services for which you have been approved for discounts have started and invoicing can begin,
- Your technology plan (you are required to have one if applying for Priority Two category of services) has been approved by a USAC-certified Technology Plan Approver, and
- You are in compliance with the Children's Internet Protection Act (CIPA), or CIPA does not apply because your application is only for telecommunications services and/or interconnected Voice over Internet Protocol (VoIP) services.

THE FUNDING COMMITMENT DECISION LETTER IS NOT THE END OF THE PROCESS!

The FCC Form 486 must be certified no later than 120 days after the Service Start Date or 120 days after the date of the FCDL, whichever is later. Filing late can result in a reduction in funding; the later the filing date, the greater the reduction. After USAC has processed your FCC Form 486 and you have begun to receive services, you or your service provider can invoice USAC for the discount share of those services. There are two methods that can be used to invoice USAC.

INVOICE METHOD #1

Applicants file FCC Form 472, the Billed Entity Applicant Reimbursement (BEAR) Form, if they have paid the service provider in full for the services and want to be reimbursed for the discount amount.

The service provider must approve the form before it is submitted to USAC. USAC will review the invoice and process a payment to the service provider if payment is approved. The service provider then passes the reimbursement on to the applicant.

INVOICE METHOD #2

Service providers file FCC Form 474, the Service Provider Invoice (SPI) Form, if they have provided discounted bills to their customer and want to be reimbursed for the discount amount.

Under both invoice methods, USAC will review the invoice and process a payment to the service provider if payment is approved. Note that applicants are required to pay the non-discount portion of the cost of the services, regardless which method of invoicing was used.

If you have any questions about E-rate, feel free to contact me at 701-328-4021 or alpeterson@nd.gov.

SAVE THE DATE

The dates for the **2016 Spring Workshop** will be Monday and Tuesday, April 11 and 12.

The goals of the workshop are to provide opportunities to explore a variety of relevant library issues, build community among librarians, and enhance learning.

Details and updates for the 2016 Spring Workshop will be available closer to the workshop.

If you have questions or comments, please feel free to contact Steve Axtman at 1-800-472-2104 or saxtman@nd.gov

STATE PARK PASS PROGRAM

The State Library has come up with new marketing materials for the State Park Program. There are Park Pass flyers (PDF format) and Facebook banner images (previewed below) available for download at www.library.nd.gov/marketing. We also have mass quantities of Park Pass guides available upon request. If you want additional or replacement park passes to check out to your patrons or additional window clings, contact Kristin at kbyram@nd.gov. If you have any questions about this program, please contact your Library Development Specialist.

UPDATES FOR ZINIO

The following new titles are coming to the statewide Zinio collection on July 1, 2015:

- 2600 Magazine
- American Craft
- Archaeology
- The Beer Connoisseur Magazine
- Birds & Blooms
- Cabin Life
- Clean Eating
- Cook's Illustrated
- Country Gardens
- Cowboys & Indians
- Cowgirl
- Do It Yourself
- EatingWell
- The Explorers Journal
- Family Tree
- Farm Collector
- FIDO Friendly
- Film Comment
- Game Informer
- Grit
- Horse & Rider
- Mother Earth Living
- The New Republic
- Old House Journal
- The Oxford American
- Oxygen
- Reason
- Traditional Home
- True West
- The Week

Effective June 11th, 2015, the following title is no longer available through Zinio:

- Bloomberg Businessweek

SCHOOL AND LIBRARY GRANT OPPORTUNITIES

KINDER MORGAN — DEADLINE: JULY 10

Kinder Morgan aims to help today's science, math, and music students become engineers, educators, and musicians. They fund programs that promote the academic and artistic interests of young people in the many cities and towns across North America where they operate.

To find out more or apply, visit their site at: http://bit.ly/1Qr1Wyh

MOCKINGBIRD MUSIC EDUCATION — DEADLINE: AUGUST 1

Do you incorporate music into your story times? Have you ever wanted to lend musical instruments? The Mockingbird Foundation offers competitive grants to schools and nonprofit organizations with a programmatic focus on music education for children.

To find out more or apply, visit their site at: http://bit.ly/1s0eJLJ

NDLA PROFESSIONAL DEVELOPMENT GRANT — DEADLINE: AUGUST 31

The North Dakota Library Association offers several professional development grants to current NDLA members who have been members for the past two years and reside or are employed in North Dakota. Their grant opportunities include the NDLA Professional Development Grant, the Ron Rudser Memorial Continuing Education Grant, the M. Vivian Hubbard Memorial Grant, and the Mike Jaugstetter Leadership Memorial Grant.

To find out more or apply, visit their site at: http://bit.ly/1JMrlwW

OTTER TAIL POWER COMPANY — DEADLINE: SEPTEMBER 15

Otter Tail Power Company provides financial support for general operating and program expenses to qualifying organizations and activities in the communities they serve. Previous recipients in North Dakota include Lake Region Public Library, Minnewaukan Public Library, Forman Public Library, and many ND public schools.

To find out more information: http://bit.ly/1JHI99I

GREAT RIVER ENERGY — DEADLINE: SEPTEMBER 15

Great River Energy contributes to organizations in the communities they serve and the communities where their employees live. Awards of $500 to $2500 are given to nonprofit organizations focusing on community service, education, environment, and youth. Contributions in North Dakota are targeted to requesting organizations in Oliver, McLean and Mercer counties.

To find out more or apply, visit their site at: http://bit.ly/11scrW5

North Dakota Library Tidbits

- Williston Community Library Foundation accepted new public art for the Williston Community Library: the Sentinels Portfolio by Amy Uthus. It is a conceptual piece focused on "the wide open, very fruitful prairie" consisting of three huge ceramic vessels, a wall-size tapestry, and three large-scale photographs. The project cost $25,700, towards which $17,750 has already been raised.
- Bowman Regional Library recently hosted a Youth Art Show, exhibiting the works of students from the Bowman County and Rhame Public schools.
- Detail work on the Valley City Barnes County Public Library is being painted to match the orginal 1903 color scheme of the building.
- Marge Fugleberg, a serials librarian at the Byrnes-Quanbeck Library, was named the recipient of the Orville Johnson Meritorious Service Award at the Mayville State University employee recognition banquet held April 23, 2015.
- Maddock Community Library recently held their annual flower and plant sale.
- The recently published North Dakota is Everywhere is the only compilation of works by contemporary North Dakota poets. It was edited by Heidi Czerwiec, a professor at UND.
- Lidgerwood Library patrons recently showed their support and appreciation for board member and library advocate Shirley Elsner during the first ever Shirley Elsner Appreciation Day. Shirley has served two separate stints on the library board, the first for six years, the second for five (prematurely curtailed by her recent move to Fargo). Shirley was cherished by the library and the community of Lidgerwood.
- The Edna Ralston Library had a horse named Blaze visit for Story Time in May.
- Area Genealogist Jackie Marler spends Saturday afternoons at the West Fargo Public Library assisting patrons researching their family histories.
- Eva Ridenhour, an 11-year old author from Bismarck, was recently the featured speaker at the Bottineau Parent-Teachers Organization Street Festival and Family Literacy Night held at the Bottineau High School. The event included an interactive program, question and answer session, and a book signing.
- Friends of the Bowdon Library received a $500 Community Steward donation from the Wells County Farmers Union.
- The Walhalla Public Library received a new water heater from Eunice Bjornstad and Dale and Crystal Andersen.
- The Cavalier Public Library is hoping to raise $20,000 each year for the next five years to complete the purchase of a new building. They have put $50,000 down on the Humble office building.
- Discussions of the future location of the Grand Forks Public Library have been vigorous.
- The Carnegie Regional Library in Grafton has a new collection of books and DVDs to help those who stutter. The collection was provided by the non-profit Stuttering Foundation, which supplies public libraries with materials free of charge.

SUMMER READING HAS BEGUN AROUND NORTH DAKOTA!

Fargo Public Library

Edna Ralston Library

Hankinson Public Library

Grand Forks Public Library

Casselton Public Library

Rolette City Library

Eddy-New Rockford Library

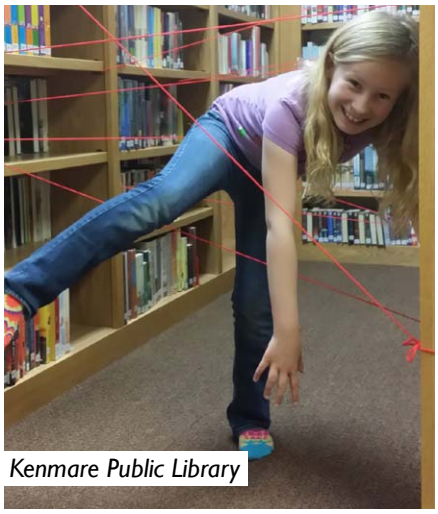
Divide County Library

McVille Community Library

Griggs County Public Library

Underwood Public Library

Lakota City Library


Kenmare Public Library

Harry L. Petrie Library

Book Tasting at McVille Community Library

Submitted by McVille Community Library

Dakota Prairie 6th graders came over and had the opportunity to sample books from several genres and rate them. It was a huge success. The students were immediately engaged and enjoyed discovering books they might not have chosen on their own.

American Girl Party at Walhalla Public Library

Submitted by Walhalla Public Library

Success!! And I mean big time. The American Girl Party was our biggest event yet (since I came on board anyway). We had a blast. We lost count at 70. Moms, dads, kids (of all ages), and lots of dolls. We had a big fashion show and to my surprise just about all the little girls participated so it was quite a line up. The little girls and I (cause I like dolls too) all walked the runway and introduced ourselves, our dolls, and explained what kind of outfit we were wearing and what kind of event we would wear it to. My doll's dress was fashioned and designed by Arlene Martini. We topped it off with pretty cupcakes and lemonade.

New Librarian Resources at the State Library

- The novel cure : from abandonment to zestlessness: 751 books to cure what ails you
- Uncharted : big data as a lens on human culture
- Tender topics : picture books about childhood challenges
- The librarian's nitty-gritty guide to social media
- Marketing with social media : a LITA guide
- A family of readers : the book lover's guide to children's and young adult literature
- How to be a heroine : or, what I've learned from reading too much
- What we see when we read : a phenomenology ; with illustrations
- Books for me! [library-themed picture book]
- Makerspaces : a practical guide for librarians
- The whole library handbook : teen services
- The pleasures of reading : a booklover's alphabet
- The mother of all booklists : the 500 most recommended nonfiction reads for ages 3 to 103
- Banned books : challenging our freedom to read (Updated and expanded ed.)

Please submit library news and Flickertale "subscribe" or "unsubscribe" requests to ndslpa@nd.gov.

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