

FREQUENTLY ASKED QUESTIONS

Who is eligible for service?

Any North Dakota citizen with a visual, physical, or reading disability is eligible.

Is there a charge?

No. These services are provided by the North Dakota State Library and the National Library Service for the Blind and Physically Handicapped.

Will I have to pay for postage?

No. All materials, including players, talking books and accessories are mailed to you at no charge. You may also return all materials at no charge via the United States Postal Service "Free Matter for the Blind and Physically Handicapped" privilege.

Are downloadable books available?

Yes. North Dakota Talking Books and the National Library Service offer a service that allows patrons to download books to a computer, where they may be transferred to a cartridge or USB media and played on digital talking book players. Available through the BARD Application.

North Dakota State Library

Talking Books	(701) 328-1408
Toll-Free	(800) 843-9948
TDD Toll-Free	(800) 892-8622
E-mail	tbooks@nd.gov
Administration	(701) 328-2492
Training	(701) 328-3495
Information	(701) 328-4622
Toll-Free	(800) 472-2104
E-mail	statelib@nd.gov

604 East Boulevard Avenue
Bismarck, ND 58505-0800
www.library.nd.gov

Open Monday - Friday
8:00 a.m. - 4:30 p.m.



North Dakota State Library, a division
of the ND Department of Public
Instruction Kirsten Baesler, State
Superintendent

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NORTH DAKOTA STATE LIBRARY TALKING BOOKS



TALKING BOOK SERVICE

The North Dakota Talking Books service provides eligible North Dakotans with free access to talking books, magazines, Braille books, and the accompanying equipment. North Dakota Talking Book Service has a wide array of genres, numerous magazine titles, and a large collection of North Dakota related items, there's something for everyone!

The Talking Books staff are courteous, patient, and friendly. Their goal is to provide personalized customer service to all patrons. Using flexible loan options and reader advisory skills to match patron likes and dislikes with the items they receive, the Talking Books staff can meet the demands of every reader.



TESTIMONIALS

"I can't imagine what I would do with myself if I didn't have talking books. This is the best service for people who have little to no sight. It gives us something to do and enjoy."

- Judy, patron

"I appreciate all you do for me. My talking books help get me through all the cold winter days."

- Ron, patron

"Talking books have made a great difference in the patron's quality of life."

- Caregiver of patron

"Life would be less bright without the talking books. I am grateful."

- Iris, patron

WANT TO KNOW MORE?

For more information about the services available from North Dakota Talking Books, please visit www.library.nd.gov or call 800-843-9948.

DISCOVERY NEWSLETTER

The North Dakota Talking Books service puts out a quarterly newsletter for talking book patrons. The Discovery Newsletter is available in print and digital form. If you are interested in receiving this newsletter please contact the Talking Books Department.

