

NORTH DAKOTA STATE LIBRARY TALKING BOOKS

DISCOVERY

Volume 24 Issue 2

FALL/WINTER 2019

NLS Has A New Name!

The National Library Service for the Blind and Physically Handicapped, the Library of Congress branch that administers the Talking Book program, has changed its name. As of October 1, 2019, it will be known as



"National Library Service for the Blind and Print Disabled." The new name eliminates outdated language and more clearly communicates the breadth of those served.

This name change will not affect the acronym by which the program is generally known—NLS will still be NLS. It provides the North Dakota Talking Book library with talking books, machines, large print books and the guidance and support necessary for us to provide service to you.

Unused Digital Players

Do you have an unused digital talking book player taking up space in your home? Maybe you received a replacement player and have not gotten around to returning the old one. Maybe you have begun to use BARD Mobile and no longer use a digital player. Please help us get that extra machine to someone who needs it! NLS is designing a new generation player, but it is still several years away. In the meantime, we need your help to keep machines available for those who need them.

Please return any unused digital talking book players to us, even if it does not work. Most can be fixed or used for parts. If you do not have the box it came in, you can pack it in any box. Write "Free Matter for the Blind" in place of postage and address it to: **Talking Book Library, North Dakota State Library, 604 East Boulevard Avenue – Dept. 250, Bismarck, ND 58505-0800**. You can even call us at **800-843-9948**.

Suspending Unused Braille and Audio Reading Download (BARD) Accounts

As of Friday, July 26, 2019, patron accounts that have not been used for 180 days will be moved to an Inactive/Suspended status. This means the account will be temporarily suspended and the account holder will not be able to log into BARD. This is a security measure put into place by the Library of Congress as accounts that remain inactive for an extended period of time pose a security risk.

Book Announcement Feature

One of the most overlooked features of a book is at the very beginning — the book announcement! At the beginning of the recording, you automatically hear the standard information like the title and author, but did you know you can also hear what was printed on the book jacket? This is an important browsing feature that can help you decide whether the book is right for you or not! If you decide the book isn't for you, you can easily skip over the book or return the cartridge; doing so allows you to get another cartridge. This is especially helpful if you are on auto-select service, so try listening to the book announcements you are getting today!

Are You Active?

Individual readers are considered active in the Talking Book program if they borrow or download at least one book from our library during a twelve month period, or if they have an active subscription to a magazine. If you have not checked out a book or magazine recently, please contact us before your account becomes inactive.

Moving? Don't Forget to Tell Your Library

There is a lot to worry about when moving, but when you have settled into your new location please remember to update your current mailing address with ND Talking Book Library. When we receive returned mail (books, letters, catalogs, etc.) that cannot be delivered and we are unable to contact the recipient, the account is temporarily placed on hold. To keep your books arriving smoothly, let us know your new mailing address as soon as possible. Even if you primarily download your books, we need your current address on file. Even if you have put in a forwarding address with the post office, that information is not consistently transferred to us. Thus, it is always a good idea to double-check with us to make sure we received your updated information.

If you are permanently moving out of our service area, we will transfer your braille and talking book service to your new library. You may keep your equipment with you — no need to return it to us.

Where are my Books?

If you ever feel like you are not receiving all your books, the following are some reasons why this may happen.

- You have reached the limit of books allowed. Remember books in transit still count as being checked out to you.
- You have read all the books written by your favorite authors.
- You are set up as "request only" and have not given us new titles to add to your account.
- Your desired reading interest preferences are too limited.
- You have exhausted your reading interest list, and there are no longer any books available to add to your request list.

Never Pay Postage to Return Library Materials

Many patrons of the library already know that they can send their books back to the library without paying for postage by just removing the handy address card on each book cartridge. But Free Matter for the Blind applies to just about anything you are sending to the library, including digital book machines or accessories like headphones. Any order forms, braille letters, or large-print typed requests can be sent through Free Matter for the Blind, but remember to leave them unsealed to comply with Free Matter for the Blind regulations. To send something to the library postage free, just write "Free Matter for the Blind" in the upper right-hand corner of the envelope.

The Free Matter for the Blind program is funded by the U.S. Government, and each year Congress appropriates funds to the United States Postal Service (USPS) to subsidize the Free Matter for the Blind program. It's important to remember that only the U.S. Postal Service participates in the Free Matter for the Blind program; attempting to send your library materials back through UPS or FedEx will result in paying for postage. If you have questions or are having trouble with your postal service, your Reader Advisor is here to assist you.

Staying at a Temporary Address

If you are spending time at another address, let us know to send your materials to that temporary address. We can also send items to other states.

Ordering Books for the Holidays

Patrons may find that book delivery is slower during the holiday season due to the increased volume of mail the postal service handles this time of year. Please note that the Talking Book Library will close at noon December 24th and be closed on December 25th and January 1st.

Overdue Magazine Cartridges

Here at ND Talking Books, a large number of our magazine subscribers have overdue accounts. Most of our magazines are shipped from the National Audio Company in Springfield, Mo., and those cartridges must be returned to that location. Unlike the audio and Braille titles mailed to patrons from us that can be kept for 90 days, the magazines must be read and returned soon after they are received. These magazine cartridges for the digital player come in red containers and have light blue cartridges inside. Please listen to your magazines right away and send them back. If you misplaced the magazine cartridges mailing card, do not worry. The return address label is already affixed to the container. All magazines should be returned promptly to prevent your account from being suspended. Please call us if you have questions or concerns. We can be reached at 800-843-9948.

Post Office Problems? Here's what to Do!

We hope that all of our patrons know that any of the library's books, machines, or equipment sent to the library via U.S. mail should ship postage free. Simply write "Free Matter for the Blind and Physically Handicapped" in the upper right-hand corner, where postage would normally go. Any book order forms or typed large-print correspondence sent to the library through the U.S. mail also ships as "Free Matter for the Blind." The only material patrons routinely send to the library that CANNOT be sent as Free Matter for the Blind are hand-written letters. So if you write us a letter, you must pay postage for it.

This service is available in every city, county, state, and territory in the U.S. There is no such thing as a city or U.S. Post Office that does not participate in the program. The U.S Postal Service is paid annually by the U.S. government to support this program. All of our patrons, because you were certified to enroll in our service, qualify to use the "Free Matter for the Blind" service.

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The following are some things you can do to expedite your post office experience:

- Make sure materials are addressed to us at the "North Dakota Talking Book Library". Your post office should be very familiar with handling our materials.
- Remember to leave paper letters unsealed to comply with postal regulations.
- Make sure you are at a U.S. Postal Service Office. FedEx and UPS <u>DO NOT</u> participate in the "Free Matter for the Blind" program.

It seems that no matter how well we might know the rules, individual postal employees might not! Here are some things to do if you encounter any hardships when trying to return library materials to us:

 Keep cool and explain again that you are sending back library materials for the blind and print disabled and that you are a member of the National Library Service for the Blind and Physically Handicapped.

Ask to speak to the Postmaster and have her/him explain specifically WHY they won't accept the material as free matter.

To File a Complaint with the U.S. Postal Service:

If you have a complaint about the U.S. Postal Service (USPS), need more information, or have a suggestion or compliment, you can let them know in one of several ways:

- Use the USPS website's email US form. Select in inquiry type that closely relates to the complaint or question you have.
- Call 1-800-ASK-USPS (1-800-275-8777).
- Speak to the station manager/postmaster at your local post office.
- Write to the U.S. Postal Service's Consumer Advocate office at:

United States Postal Service Office of the Consumer Advocate 475 L'Enfant Plaza, SW Washington, D.C. 20260-2200

Christmas Reads

Romance

DB 89198

"Merry and Bright" by Debbie Macomber

Western

DB 77883

"Big Sky Christmas" by William W. Johnstone

Mystery

DB 53426

"He Sees You When You're Sleeping" by Mary Higgins Clark

Science/Math

DB 48443

"The Physics of Christmas: From the Aerodynamics of Reindeer to the Thermodynamics of Turkey" by Roger Highfield

Biography

DB 89600

"Christmas: A Biography" by Judith Flanders

Classic

DB 43546

"Christmas Carol" by Charles Dickens

Based on a Movie

DB 12986

"Miracle on 34th Street" by Valentine Davies

Written by a North Dakota Author

LD 00424

"Christmas Dream" by Janet Elaine Smith

LD 00751

"Once Upon a Christmas" by Lauraine Snelling

Patron Feedback

Many of our library patrons are older adults who have age-related vision loss. Often, not being able to read print any more can prove to be a difficult adjustment, but listening to audiobooks can bring back the pleasure of enjoying a good book. Here are some of the comments our readers or their families have shared with us:

- A very special THANK YOU for the wonderful Talking Books that you provide. My dad so very much enjoyed the books during his almost three years at Valley Eldercare in Grand Forks. Each day during a visit we would have a conversation and a "book report" on the current book. He especially enjoyed history, westerns, WWII stories and anything about Dakota Territory. You and your team made his days and interest stay active and alive. All the best and thanks always from his family.
- Mom had macular degeneration for many years and was an avid reader.
 Thanks to Talking Books, she was able to continue to read.
- Now that I can read, my life is complete again. I am so excited so happy. I went to bed very late the first night because I was reading my first talking book. This is the best thing that has happened to me in a long time. Thank you, thank you, and thank you!
- Thanks to all of you at Talking Books you have made my life so much better!! Thanks James and Liz for your help on the phone. I appreciate all you do!!
- Talking Books were a great blessing for mom. She read the entire Bible every
 year until her eyesight prevented her from reading. With the player, she
 was able to turn it on and off by herself. She would use her headphones
 and listen several hours a day. What a wonderful gift this was for her.
 Thank you so much.
- I have never told you how much I appreciate you service. Talking Books have kept me sane for 30 some years. I really, really thank you!

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- We have been very positively impressed by the efficiency and the kindness, helpfulness and sensitivity of everyone with the North Dakota State Talking Book Library. The manner in which you have helped us help "Nettie" has also helped us maintain our faith in the fundamental goodness of humankind – the power of that gift, and the appreciation we have for it, is beyond my ability to describe.
- Mom loved to read, and Talking Books gave her the opportunity to continue enjoying books.
- I love the program and really appreciate the outstanding service I got with my machine and books. Thank you so much.

ON THE SHELF: FALL/WINTER 2019

CALL 1-800-843-9948 TO ORDER

LD00792

James Colins: Royal Entanglements (Collins Family, #1)
By Paula F. Winskye

James Collins is hired to protect Crown Princess Diana Nadia Sofia of Taraverde. Even though he questions the king's motivation for hiring him, he is confident that he can be a competent bodyguard. The experience will help him land other jobs which have been out of his reach because he is considered too young. 2002.

LD00793

Growing Up Catholic: In The Geographical Center Of North America By Niomi Rohn Phillips

Quote from author, "Over the years, I had passed from embarrassment about growing up German-Russian in Balta, North Dakota, to disdain for the place and the Catholic Church, but my smug anti-Catholic stance suffered a puncture wound when I walked into Notre Dame Cathedral." 2014.

Follow Me Down

By Sherri Smith

Mia Haas has built a life for herself far from the North Dakota town where she grew up, but when she receives word that her twin brother is missing, she's forced to return home. Lucas Haas disappeared the same day the body of one of his high school students is pulled from the river. As Mia reevaluates their difficult, shared history and launches her own investigation, she uncovers secrets that could exonerate Lucas - or seal his fate. Mia will be forced to confront her own demons, placing her right in the killer's crosshairs. This book contains Violence and Strong Language. 2017.

LD 00796

Encounter On The Great Plains: Scandinavian Settlers and the Dispossession of Dakota Indians, 1890-1930

By Karen V. Hansen

In 1904, the first Scandinavian settlers moved onto the Spirit Lake Dakota Indian Reservation. Encounter on the Great Plains brings together two dominant processes in American history: the unceasing migration of newcomers to North America, and the protracted dispossession of indigenous peoples who inhabited the continent. Karen V. Hansen explores the epic issues of co-existence between settlers and Indians and their struggles reveal efforts to maintain a language, sustain a culture, and navigate their complex ties to more than one nation. 2013.

LD 00797

Honeymoon Parish

By Robert Lathrop Hale, Sr.

New pastor David Rowe leaves his home in Chicago for rural North Dakota. He encounters problems at his very first Sunday service until he is rescued by a beautiful "angel," Arlene Olson. 2015.

Turbulent Trail

By Mike Thompson

Former soldier and army sharpshooter turned brawler and drunk, Charlie Deegan winds up in Yuma Territorial Prison. Knowing he can't last the remaining nine years of his sentence, he escapes determined to change his life. He befriends a cowboy, Creed McCall, who agrees to help him get a job on a north bound cattle drive. As the herd heads out on the long trail drive, will he be able to prove that he has what it takes to become a real cowboy? 2016.

LD 00799

From the Farm to Fast Food: My Adventures during the Great Depression and Beyond

By Raymond C. Schmidt

Raymond Schmidt was born the eldest son of German-speaking farmers in Dickinson, North Dakota in 1922. He later ran a Dairy Queen in Miles City, Montana. Strong language. 2012.

LD 00800

Finally a Bride (Texas Boardinghouse Bride, #3)

By Vickie McDonough

Jacqueline "Jack" Davis, reporter for the lookout ledger, nabs her story at any cost. When Noah Jeffers comes to town as a temporary pastor, Jack suspects he's hiding something. Soon Jack begins to be attracted to Noah. As she uncovers the truth, will this story cost her too much? 2011.

LD 00801

Vanishing Point (Milford Mysteries, #4)

By Hadley Hoover

Two men had good reason to despise the same woman. One of them killed her. DNA proved the guilty party. The verdict sent him to prison, but both men know the wrong man was incarcerated. 2014.

What! Sell The Farm? Remembering Generations of Growth

By Jackie Qualley Brodshaug

Jackie Qualley Brodshaug recalls her life growing up and raising a family on a farm near Fargo that her great grandparents purchased from the railroad in 1878. The author uses 2011 meetings with family and farm advisers as a framework to share her conflicting emotions and decades of memories. Her lifelong interest in public affairs led her to serve on the governor's staff and win a seat in North Dakota's legislature. 2016.

LD 00803

To Be a Hannah

By Judy Buchholz Frueh

After Jasmine and Evert Kirmis adopt their second child, Autumn, they believe their family unit is complete: a daughter along with their son, Jacob. As the child with golden eyes and golden hair matures, there is an aloofness about her, almost a resentment for the adoptive family, school, and small North Dakotan community in which she resides. Autumn moves out of the state, cutting off all communication with those who love her the most, even turning her face from God who could help her in the dark days ahead. Will Jasmine's prayers for her daughter ever be answered? 2014.

LD 00804

Pencil Shavings: Growing up In a One-Room Country School on the North Dakota Prairie

By Lela Selma Peterson

Lela Atwood Peterson's childhood school had no plumbing, no hot lunches, no computers, bus or telephone. Her lessons went beyond reading and writing however. Through grit and perseverance, lifelong learning resulted: how to deal with difficult people, the treasure of true friends, the power of imagination, the exhilaration that comes from giving to others and the precious effect forgiveness can have on one's life. 2016.

Steamboats in Dakota Territory: Transforming the Northern PlainsBy Tracy Potter

Tracy Potter takes an in-depth look at the boats, trade, and cultural and military relations between the United States and the native inhabitants of Dakota Territory. 2017.

LD 00806

James Collins: Cowboy Prince (Collins Family, #2)

By Paula F. Winskye

Jim Collins has a life most people would envy. He and his wife Crown Princess Diana of Taraverde are new parents. An American by birth, he is now a prince. The King plans even greater things for him, but every life has challenges. Jim soon faces several assaults on his happiness, one of which could even cost him his life. Descriptions of sex. 2004.

LD 00807

Dear Homefolks and Other Stories

By Candace Simar

An old witch woman cares for her sick neighbors. A lonely homesteader contemplates a bleak Christmas alone in a dirty dugout. A pregnant woman crouches in the swamp to hide from attacking Indians, and another heeds a call beyond herself to find happiness at a convent. Dear Homefolks transports readers to another time and place, and the glory of what might have been. 2017.

Roman Collar Crime: Violated! The Transgressions of a Small-Town Priest

By Charles A. Utter

Roman Collar Crime is based on the controversial true story of one priest who held an entire community hostage for twenty years and the curious sportswriter who finally exposed two decades of heinous actions in small town America. Father Joseph Brennan was an icon in the small North Dakota town of New London between 1953 and 1973. Explicit descriptions of sex, strong language and violence. 2017.

LD 00809

Open Secrets of Success: The Gary Tharaldson Story

By Patrick McCloskey

In 1982, Gary Tharaldson purchased a Super 8 motel in Valley City, North Dakota. Today, his privately-held company has constructed over 400 hotels nationwide. Now he shares his story and his business advice. 2018.

LD 00810

Sister Secrets: A Brother's Reveal

By Matthew Valan

Sister Secrets is written by the brother, who examines family dynamics - a farm family in the Red River Valley of rural North Dakota and Minnesota, an often-absent father involved in politics, and sexual abuse - where people often don't talk publicly (or privately) about mental illness. It is a study in regret and hope for dealing with family members who suffer from mental illness, in this case, two sisters who are too-late diagnosed with bipolar disorder. One sister is dead. The other is in prison. 2018.

Blooming Prairie (Abercrombie Trail, #4)

By Candace Simar

Widow Serena Gustafson returns to Pomme de Terre where her husband was killed during the Sioux uprising. Serena must release the past before she can embrace her future. Increasing Indian tensions in Dakota Territory threaten to spill over into Minnesota, renewing old fears and bitter memories from the 1862 uprising. 2012.

Return of Equipment

When returning digital player machines for any reason, please use the box and the repair sheet that came with the player. On the repair sheet or on a piece of paper, please let us know if you need a replacement player or are suspending your service with the Talking Book program. If returning a machine for a relative who is deceased, please write deceased on the repair sheet as we do not usually know otherwise. This action will allow us to avoid unnecessary phone calls regarding the reason for the return of the equipment.

DISCOVERY

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THANK YOU, CONTRIBUTORS!

Donations and Memorials given to Talking Books

Given in memory of Ida Tedrow
By Shelly Hagen

TALKING BOOK CLOSURE DATES

December 24 (closes at noon)

December 25

January 1

January 20

February 20

April 10

May 25