



Fact Sheet

North Dakota Senior Info-Line

N.D. Department of Human Services' (DHS) Aging Services Division
600 East Boulevard Avenue, Dept. 325, Bismarck ND 58505-0250

Senior Info Line Usage Data

The North Dakota Department of Human Services' Senior Info-Line is a valuable resource for people seeking information and services that benefit older North Dakotans. Information requests range from things as crucial as getting heat in a house in cold weather, finding help paying for medications, or locating other needed services, to more routine needs such as finding phone numbers or addresses.

The Senior Info-Line received 1,944 calls and e-mails in Federal Fiscal Year (FFY) 2006 (October 2005 – September 2006).

Most calls were from clients, professionals, family members, and friends, and originated from people in 178 North Dakota communities and 39 states.

The average Senior Info-Line caller was female, 75-84 years old, low-income, retired, and living alone in a rural area. She found the Senior Info-Line number through another agency and most likely called about in-home services, health concerns, or help with medications.

Web Site Use Grows

The North Dakota Senior Info-Line Web site (www.ndseniorinfo.com) continues to grow in popularity. It receives about 512 hits or "visits" per month, which generate about 15 e-mails per month. Visitors can search for information by program, county, services, or city/state. Professionals and adult children use the Web site most.

ND Senior Info-Line:
1-800-451-8693
www.ndseniorinfo.com

Senior Info Line: Most Frequently Requested Toll-Free Phone Numbers

DHS Aging Services Division	1-800-451-8693
Consumer Protection	1-800-472-2600
Diabetes Control Program	1-800-280-5512
DHS Economic Assistance Division	1-800-755-2716
Interagency Program for Assistive Technology	1-800-265-4728
Job Service North Dakota	1-800-247-0981
Legal Services of ND	1-866-621-9886
Long-Term Care Ombudsman	1-800-451-8693
Lutheran Social Services	1-800-450-0577
Medicare	1-800-633-4227
ND Assoc. for the Disabled	1-800-532-6323
ND Crime Victims Compensation ...	1-800-445-2322
ND Dept. of Human Services (DHS)	1-800-472-2622
ND Dept. of Labor	1-800-582-8032
ND Donated Dental Services	1-866-572-9390
ND Dept. of Emergency Services ...	1-800-472-2121
ND Insurance Dept	1-800-247-0560
ND Protection & Advocacy	1-800-472-2670
ND State Library	1-800-472-2104
ND Tax Commissioner	1-800-638-2901
ND Tourism Dept	1-800-435-5663
Poison Control	1-800-222-1222
Prescription Connection	1-888-575-6611
Senator Kent Conrad	1-800-223-4457
Senator Byron Dorgan	1-800-666-4482
Senior Companion Program	1-800-450-1510
Senior Health Insurance Counseling Program	1-800-247-0560
Social Security Administration	1-800-772-1213