

Devils Lake and Surrounding Area Labor Availability Study

A collaboration of:

North Dakota Department of Commerce

University of North Dakota – Social Science Research Institute

Job Service North Dakota

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Major Findings

Summary of Findings

Site developers, economic planners, and others will often refer to the unemployment rate to determine if there is an available labor force. While a consistent measure across the country, it is incomplete. Being unemployed is defined as not working but actively seeking work. However, some individuals who are working would be interested in changing jobs or occupations, others would want additional hours, and some are planning to find work within the year. These individuals are not normally counted as part of the available labor pool in an area. In 2002, the state of North Dakota, in cooperation with local partners, funded a study to measure the available labor pool.

In the area surrounding Devils Lake, there exists an available labor force of 10,240 individuals, or approximately 28 percent of the adult population. The majority of these individuals are currently working, but would be willing to consider alternative jobs. The labor force (those employed and unemployed) is estimated to be 47 percent of the adult population or 18,170 individuals.

Characteristics of the Potential Job Seekers

	<u>Number*</u>	<u>Percentage</u>
Potential Job Seekers**	10,240	28.0
Actively Seeking Work	1,540	4.2
Planning to Look Within the Year	690	1.9
Interested in Changing Jobs	6,250	17.1
Interested in Additional Jobs	2,740	7.5
Those Discouraged From Looking	880	2.4

*Rounded to the nearest 10.

**The numbers will not total to the Potential Job Seekers, as duplication is possible.

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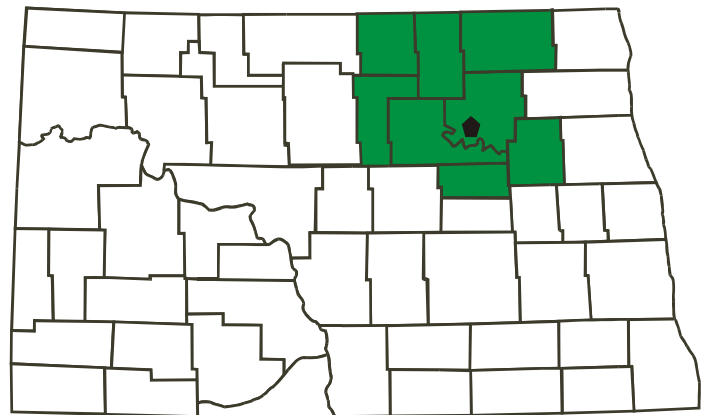
Introduction

Scope of the Study:

During the spring of 2002, the state of North Dakota sponsored a study that to identify the available labor pool in those communities and counties that provided matching funds to conduct a labor availability survey. This was done in collaboration with the Workforce Development Division of the North Dakota Department of Commerce, Job Service North Dakota, and the Social Research Institute (SSRI) at the University of North Dakota.

The purpose of the survey was to explore the potential labor force in and around Devils Lake, located in Ramsey County in the north central portion of the state. A questionnaire was designed to identify the characteristics and the size of the potential labor force in that area. A telephone survey was conducted by the SSRI, who contacted 2,047 respondents.

The core area for this survey included respondents from Ramsey, Towner, Cavalier, Rolette, Eddy, Benson, Pierce, and Nelson Counties. These areas were included because of established commuting patterns in and around Devils Lake. The area highlighted in the adjacent map indicates the geographic area included in this report.



Location of Devils Lake and the Area Studied

Potential Job Seekers

Definitions of Potential Job Seekers:

The study focused only on adults 18 years and older. That focus is different from the defined labor force used by the U.S. Department of Labor and the Census Bureau, which use 16 years and older. In order to be considered unemployed, one has to be not working and actively seeking work. However, the potential labor pool includes not only those who are actively seeking work, but also those who are working and may be interested in working for another firm. In this survey, the identified Potential Job Seekers (PJSs) were divided into five categories:

1. The unemployed.

Those who are 18 and older, unemployed and actively seeking work.

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2. Individuals who plan to seek a job within the next year.

Those who are not working, not seeking work, but plan to look for work within the year.

3. People who are working, but would be willing to change jobs.

Using Bureau of Labor Statistics definitions, these people would be classified as employed. This group includes those individuals who are presently working who may or may not be actively seeking work, but would consider changing employers.

4. People who are currently working and are willing to take an additional job.

Like the previous group, these individuals would be defined as employed. However, they would be willing to work an additional job and, as such, are part of the available labor pool for different businesses.

5. Individuals who are discouraged and do not look for work.

For the purpose of this study, the discouraged worker is defined as someone who is not working, is not actively seeking work, or planning to find a job within the next year, but would accept a job if it met their minimum acceptable wage requirements.

Population Characteristics

General Population Characteristics:

Based on the 2000 Census, Ramsey County has slightly more females (50.7 percent) than males (49.3 percent). The adult population 25 and older is well educated, with 80.1 percent having completed high school, which is slightly lower than the national average (80.4 percent). Compared to the nation, the population of Ramsey County is less mobile, with 44.2 percent of the population residing in a different residence than the one where they lived in 1995. Nationally, 46 percent of the population moved from their 1995 residence and lived elsewhere in 2000. The median age for the general population in Ramsey County is 39.5.

According to the Devils Lake Economic Development Corporation, the labor market area for Devils Lake extends beyond its borders. Using the area identified, the Census reported 36,559 individuals 18 years or older who lived in the eight county area.

Sample Population Characteristics:

The sample gathered for the Devils Lake labor area closely mirrors the general population characteristics. The sample reported slightly more female respondents than males, 52.1 to 47.9 percent. This is within the acceptable range of plus or minus 5 percent. In addition, the unemployment rate reported by the study was 4.2 percent, which is lower than the reported unemployment rate of 7.1 percent for the area. The median age for the respondents was 52 years of age.

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Employment Status:

According to the survey, about 46 percent of the adult population, or approximately 16,630 individuals are currently working for wages in the Devils Lake labor market area.

Active Labor Force:

The active labor force includes those who are working (16,630), and the 1,540 who are actively seeking work, or a labor force of 18,170.

Inactive Labor Force:

The inactive labor force includes those who are planning to look for work within the next year (690), as well as those who are discouraged from seeking work (880). These individuals are not included in the unemployment rate, as they are not working or actively seeking work.

Characteristics of the Employed Labor Force

Employed Workers:

The 16,630 employed in the area, work an average of 40.1 hours a week. Those involved in farming and agricultural production were most likely to work longer hours than any other group. Those involved in clerical and sales occupations worked the fewest average hours, 35.3 hours per week. This indicates a number of part-time jobs for this occupational group. The following table reports the average hours worked by occupational group.

Average Hours Worked by Occupations	
<u>Occupational Group</u>	<u>Average Hours Worked</u>
Professional, Technical and Managerial	41.0
Clerical and Sales	35.3
Service	36.5
Farming and Agricultural Production	55.4
Processing	42.6
Machine Trades	45.5
Benchwork	40.0
Structural Work	46.5
Miscellaneous	36.7

Age Distribution:

The median age for those who are working is 44 years of age. The youngest occupational group is comprised of those involved in structural work with a median age of 39. The oldest groups, with a median age of 46, were those who worked in professional, technical, and managerial occupations or miscellaneous (transportation) occupations.

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Median Age of Occupations

<u>Occupational Group</u>	<u>Median Age</u>
Professional, Technical and Managerial	46
Clerical and Sales	44
Service	43
Farming and Agricultural Production	45
Processing	45
Machine Trades	42
Benchwork	43
Structural Work	39
Miscellaneous	46

Educational Attainment:

The level of education of those currently working is impressive. The typical worker has at least some college, but this varies as some occupations have differing levels of required education/training. Those in the occupational group of professionals, technicians, and managers have obtained the highest level of education. Typically, these individuals have a college degree. A lower level of formal training is found in two groups: service occupations and miscellaneous occupations. Individuals who are working in these occupations typically have a high school education.

Current Occupation:

The largest occupational group for the Devils Lake labor area consists of professional, technical, and managerial workers. The following table shows the number of employed by occupational group.

Occupations of Those Employed

<u>Occupational Group</u>	<u>Number*</u>	<u>Percentage*</u>
Professional, Technical and Managerial	6,840	41.1
Clerical and Sales	3,140	18.9
Service	2,810	16.9
Farming and Agricultural Production	950	5.7
Processing	430	2.6
Machine Trades	400	2.4
Benchwork	770	4.6
Structural Work	580	3.5
Miscellaneous	730	4.4
Total	16,650	100.1

* Rounded data

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Trained in Another Occupation:

Thirty-eight percent of those currently employed are working in an occupation different from the one in which they received training. Twenty-seven percent of those who are working in clerical and sales were trained as professionals, technicians, and managers. In addition, 47 percent of the professional, technicians, and managers were working in occupations other than the one in which they were trained.

Longevity with Current Employer:

As a group, miscellaneous workers have the longest tenure with their current employer, with an average of eight years. Those involved in service occupations have the shortest tenure, working for their employer for three years.

Current Wage:

Overall, the typical (median) wage for this area is \$10.00 per hour. As an occupational group, the highest typical wage is found among professional, technical, and managerial workers with a wage of \$13.00 per hour. The lowest paid occupational group was involved with service occupations showing a median wage of \$8.00 per hour.

Wages of Those Employed

<u>Occupational Group</u>	<u>Average/Mean</u>	<u>Typical/Median</u>
Professional, Technical and Managerial	\$19.06	\$13.00
Clerical and Sales	9.67	9.00
Service	8.65	8.00
Farming and Agricultural Production	15.92	10.00
Processing	9.68	8.65
Machine Trades	10.83	10.00
Benchwork	10.86	9.00
Structural Work	12.78	11.85
Miscellaneous	<u>12.30</u>	<u>11.00</u>
Total	\$13.76	\$10.00

Job Service North Dakota conducts other surveys that collect information on wages. The Devils Lake labor market area would be considered part of the East Central portion of the state. The wages reported in the labor availability survey are consistent with the wage information gathered from employers.

Current Commute Distance:

The occupational group likely to commute the furthest distance is those people involved in miscellaneous with an average commute of 18 miles. The group that makes the shortest commute was made up of those who work in service occupations with a commute of 6 miles. The furthest distance reported to travel to work was over 125 miles.

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Characteristics of the Available Labor Force

Available Workers:

Those individuals looking for work, planning to seek work, or would consider a different or alternative job were defined as being part of the available labor force. According to the survey, there were 10,240 individuals available for work in the Devils Lake labor area.

Work Status:

The majority of the available labor force is currently employed. Of the available labor force, 70 percent, or 7,150 individuals, are currently working. The majority of the available labor force (78 percent) is interested in working at jobs on a year-round basis. About 410 people, or 48 percent, of those who are working part-time (defined as less than 30 hours) would like to work on a full-time basis.

Additional Employment:

According to the survey, about 2,740 individuals are willing to take on an additional job. Some of these would also be willing to consider a different employer, depending on wages, benefits and working conditions.

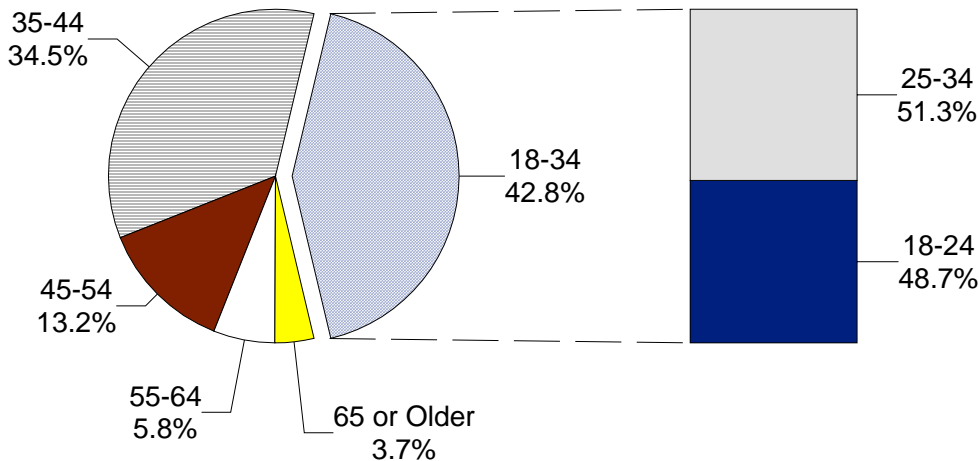
Available for Work in the Next Year:

Approximately 690 individuals reported that they plan to seek work within the next 12 months.

Age Distribution:

Of the available labor force, 3,370 individuals or 43 percent are under the age of 35.

Age Distribution of Respondents



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Educational Attainment:

Almost 26 percent of the available labor force are graduates of a post-secondary program of study.

Educational Attainment of the Available Labor Force

<u>Educational Attainment</u>	<u>Number*</u>	<u>Percentage*</u>
Below HS Diploma or GED	1,530	14.9
HS Diploma or GED	3,110	30.4
Some College/Vo-Tech	2,990	29.2
Vo-Tech Graduate	460	4.5
College Degree	1,580	15.4
Advanced Degree	570	5.6
Total	10,240	100.0

*Rounded Data

Last Held Occupation:

The following table shows the estimated number of individuals who reported their current job classification.

Current Occupation of the Available Labor Force

<u>Occupational Group</u>	<u>Number*</u>	<u>Percentage*</u>
Professional, Technical and Managerial	2,360	33.1
Clerical and Sales	1,550	21.7
Service	1,350	18.9
Farming and Agricultural Production	520	7.3
Processing	200	2.8
Machine Trades	230	3.3
Benchwork	340	4.8
Structural Work	250	3.5
Miscellaneous	320	4.5
Total	7,120	99.9

* Rounded data

Occupations Trained In:

Almost 4,650 people were trained in an occupation other than the one they are, or have been, working in. Approximately 670 of these individuals were trained in fields requiring specialized training, including health and medicine, education, clerical, managerial, repair and mechanical technicians.

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Minimum Acceptable Wage:

Lowest Acceptable Hourly Wage of Those Currently Working

<u>Occupation</u>	<u>Minimum Acceptable Average Wage</u>
Professional, Technical, and Managerial	\$11.80
Clerical and Sales	8.21
Service	7.00
Farming and Agricultural Production	9.10
Processing	7.51
Machine Trades	11.47
Benchwork	8.41
Structural Work	10.62
Miscellaneous	9.34

The median minimum acceptable wage was \$8.00 per hour.

Maximum Distance Willing to Commute:

Those involved in structural work or miscellaneous occupations are willing to commute the furthest distance, with a median of 35 miles. The typical distance for the available labor force was around 30 miles or 30 minutes.

Benefits Desired:

The most desired benefit for potential workers was health insurance, followed by a retirement plan, and then paid vacations. This pattern was consistent for all occupational groups.

Main Factor Influencing Decision to Change Jobs:

The single most important factor to entice someone to work at a different job other than his or her current occupation was pay, with 50 percent citing that factor.

Work Schedule Preference:

The majority of the available labor force would like to have some ability to have a flexible schedule at work. They would prefer to work 40 hours a week and to work during the daytime.

Education and Training Willingness by Age Distribution:

The available labor force is well educated, with 39 percent, receiving training within the last three years. The type of training included: basic skills, product or sales information, interpersonal skills, how to be better organized, quality improvement, technical skills, and safety.

The available labor force is willing to be trained, if needed, for a different job. However, they would prefer to have on-the-job training, in part to take care of their existing financial responsibilities. Generally speaking, the longer the training, the fewer people who would consider that training. The most popular form of training desired is on-the-job training, with over 60 percent of the available labor force opting for that method.

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Type of Company Desired by the Available Labor Force:

The majority of the available labor force would like to work for a business involved in computer technology and information processing. The least desired firm is one involved in engineering or machine trades. The following table reports the desirability of different types of companies.

Industry That is of Interest to the Available Labor Force

<u>Industry</u>	<u>Percentage of Available Labor</u>
Information Computer Technology	70.4
Health Services	47.0
Engineering	36.9
Manufacturing	42.8
Business Services Operation	60.2
Machine Trades or Construction	38.7

The desirability of a particular firm is dependent on the skill sets of the available labor force. For example, of those who have a college degree or higher, about 69 percent, would like to work for an information technology firm. This same group would be the least willing to work for a firm involved in machine trades or construction.

Interest for Specific Industries by Educational Attainment of Available Labor (Percent)

<u>Industry</u>	<u>No HS Diploma</u>	<u>HS Graduate or (GED)</u>	<u>Some Schooling Post HS</u>	<u>Vo-Tech Graduate</u>	<u>4 Yr College Degree or Higher</u>
Information/Computer Technology	65.4	68.5	75.2	72.0	69.0
Health Services	45.7	45.8	52.8	45.8	42.2
Engineering	44.4	40.5	37.3	29.2	26.7
Manufacturing	54.3	49.1	39.1	50.0	30.2
Business Services Operation	50.6	62.9	65.8	62.5	56.0
Machine Trades or Construction	53.1	45.5	36.0	45.8	20.7

Technical Skills of the Available Labor Force:

The available labor force has a variety of skills it can bring to the workplace. The typical manager has seven years of experience.

Less than half of the available labor force, 44 percent, reported having experience with office suite software.

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Self-Reported Proficiency of Various Computer/IT Skills (Percent)

<u>Technical Skill</u>	<u>Not Skilled</u>	<u>Some Skills</u>	<u>Average</u>	<u>Fairly</u>	<u>Very Skilled</u>	<u>No Answer</u>
Word Processing	3.3	4.4	13.3	12.7	10.5	55.8
Using Spreadsheets	8.0	10.2	12.2	8.2	5.2	56.2
Using Databases	8.6	9.2	15.7	6.1	4.5	55.9
Using Desktop Publishing	11.2	8.4	11.7	7.3	5.6	55.8
Computer Programming	6.1	4.0	2.8	0.7	.05	86.4
HTML Programming	5.8	1.9	4.7	1.0	0.7	85.9
Installing Computer Hardware	3.8	2.4	3.1	2.3	2.4	86.0

Characteristics of the Discouraged Workforce

Characteristics of the Discouraged:

According to the survey, about 880 people would be defined as discouraged workers. A discouraged worker is someone who does not have a job, is not looking for a job, and is not planning to look for a job, but knows what pay would encourage them to become a part of the labor force.

The median age of the discouraged workers is 45, which is older than those currently working. The most common barrier for these people to seek work is working on a family farm and/or being self-employed. The lack of child care was a barrier for approximately 6 percent of the discouraged workforce.

The discouraged workers, as a group, have slightly higher levels of education when compared to other members of the available labor force. Approximately 26 percent of the discouraged have a college degree or higher. If training were required, 57 percent would like on-the-job training.

This group does not have a great deal of experience as employees, with 72 percent not having worked for an employer within the past two years.

The minimum acceptable wage for the discouraged is \$9.78 per hour. The discouraged workers would prefer to work year round. The average distance the discouraged worker would be willing travel to work is 30 miles.

Benefits Desired:

Discouraged workers desire health insurance, followed by retirement contributions and paid vacations. Flexible scheduling was also highly desired.

The industry that appealed to the discouraged workers was manufacturing. The least desired industry is health services.

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Percentage of Discouraged Workers Interested by Industry

<u>Industry</u>	<u>Percentage</u>
Information/Computer Technology	65.3
Health Services	34.7
Engineering	40.8
Manufacturing	67.3
Business Services Operation	59.2
Machine Trades or Construction	51.0

How the Study Was Done

A workgroup which consisted of members from the Economic Development Association of North Dakota, local economic development professionals, Job Service North Dakota, the North Dakota Department of Commerce and the North Dakota Workforce Development Council developed and approved a research instrument that was standardized for statewide use, to measure the availability of labor and underemployment. This instrument measured the adult population in and around Devils Lake, North Dakota. The telephone survey included Ramsey, Towner, Cavalier, Rolette, Eddy, Benson, Pierce, and Nelson Counties.

The study is able to report with 90 percent confidence, at a level of plus or minus 5 percent, the characteristics of the available labor for the area around Devils Lake.

To obtain a representative sample for the Devils Lake labor area, a random selection of respondents within households were used during the data collection process. The survey of adults (18 or older) performed by the SSRI was conducted by telephone. A random sample of 10-digit telephone numbers was generated by SSRI for the primary and secondary labor market areas utilizing Genesys Sampling Systems Random Digit Dialing (RDD) in-house software. The list from which the numbers were drawn included only actual North Dakota area codes and telephone bands (that is, blocks of 1,000 consecutive numbers within North Dakota) that had contained a threshold of active residential phone numbers.

Overall, SSRI called 10,039 numbers in the Devils Lake labor area to determine whether it was a working number in contrast to a nonworking number, a commercial/business line, a cell phone, data or fax line, or a nonprimary household telephone. SSRI staff classified 3,224 of these numbers as working residential numbers eligible for interview and successfully interviewed 2,047 of those households. Throughout the study completed interviews were monitored to determine whether the samples matched population estimates in terms of gender and the age distribution of North Dakota residents age 18 and older.

All interviews were conducted at the SSRI facilities by trained interviewers with supervision and random monitoring for technique and adherence to established procedures. Interviews were conducted afternoons and evenings on weekdays and weekends.

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The most conservative approach of calculating a response rate for telephone surveys is the method adopted by the Council of American Survey Research Organizations (CASRO). The CASRO method uses the known status of portions of the sample that are contacted to impute characteristics of portions of the sample that were not reached. The CASRO method of calculating the response rates for primary labor market (Devils Lake labor area) yields a completion rate of 62.9 percent.